

THIS IS AN AUTOMATED MESSAGE - PLEASE DO NOT REPLY

We have received your Working Holiday Visa application

We are processing your application and require further information. Please read the following instructions carefully and refer to any information on our website. Note that some links may not be accessible using mobile devices.

Medical information request: chest x-ray certificate

This certificate will help us determine whether you have an acceptable standard of health.

Your medical information must be received by us within **15 calendar days**, unless you are applying for a Korea Working Holiday Visa. Because of the few clinics in the Republic of Korea available to do medical assessments, we allow up to **40 calendar days for Korea Working Holiday applicants**.

If you've submitted health certificates to us with a previous visa application, you may not need to do so again. Consult the information on the following page of our website:

www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/tools-and-information/medical-info/whs-medical-reqs

How to get medical certificates

You will need to book an appointment to get a medical assessment. Many countries have certain doctors and radiologists that Immigration New Zealand has approved to complete medical certificates. These approved doctors are called panel physicians.

If your nearest panel physician is eMedical enabled, they can submit your health information to us electronically. If eMedical isn't available in your country, or your country doesn't have panel physicians, you will need to have a paper-based certificate completed, which your doctor will need to send to us. Follow these steps:

1. Find out where your nearest Immigration New Zealand approved panel physician is and if they are eMedical enabled: www.immigration.govt.nz/paneldoctors
2. If eMedical is available in your country, go to Section A. If eMedical is not available in your country, or your country doesn't have panel physicians, go to Section B. Also refer to our website for more information about medical certificates and what to bring to your appointment: www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/tools-and-information/medical-info/getting-an-x-ray-or-medical-examination

Section A: eMedical is available in your country

- Book your medical assessment with your nearest panel physician. Depending on where your assessment is taking place, you may need a referral from your doctor for the chest x-ray.
- Once the medical assessment is completed, your doctor will submit the results directly to Immigration New Zealand. Please do not email your eMedical reference number unless requested to by your case officer.

Section B: eMedical is not available in your country

If you are not in a country where eMedical is available, or your country does not have approved panel physicians, you will need to take the certificate for your doctor to complete. For countries

without panel physicians, a registered or board certified or licensed medical practitioner or physician may conduct the medical examination.

- Print the latest version of the chest x-ray certificate from our website: www.immigration.govt.nz/documents/forms-and-guides/inz1096.pdf
- Once the medical assessment is completed, your doctor will need to send us your health information.
- Your application number should be written on the top right hand corner of each document.
- The radiologist's report must be in English and attached to the chest x-ray certificate. If this report cannot be provided in English, you will need to arrange a certified translation from a recognised and independent translation service, to be sent with the original report.
- All documents should be scanned in PDF format by your doctor and sent via email to: inzhealth@mbie.govt.nz
- If your chest x-ray shows any abnormalities, your doctor must also send the x-ray film or CD to the following address, by courier. Please note you may need to pay courier charges. If the x-ray is clear, your doctor does not need to send the x-ray film or CD.

Health Assessment Team
Immigration New Zealand
PO Box 76559
Manukau City
Auckland 2241
New Zealand

Do not send us your passport

When your application is approved, you can view and print your visa details online.

What to do if you cannot provide the information within the timeframe

If you cannot provide your medical information within 15 calendar days (40 calendar days for Korea Working Holiday applicants), please let us know as soon as possible. You can email your case officer (if you know who they are) or email: workingholiday@mbie.govt.nz

If you can show us that you have tried to provide this timeframe, we will take this into account in considering whether to grant an extension of time. For example, you can show us confirmation of an appointment with your doctor or radiologist, or a receipt for an appointment you have attended but have not yet received results from.

If we do not receive your medical information within the timeframe (unless we have granted you an extension) we will make a decision on your application based on the information you have already given us. We are unlikely to approve your application based on this information.

What will happen if you send false or misleading, or incomplete information

Providing false or misleading information, or withholding information, may make you ineligible for a visa.

How to get help

If you need help understanding the requirements or providing the right information, you can email the officer assessing your application. If you don't know who the officer is, you can email the Working Holiday Team: workingholiday@mbie.govt.nz

If you have any general immigration questions, you can find answers on our website using the "Ask a question" link:

<https://www.immigration.govt.nz/contact>

Regards,

**Working Holiday Team
Immigration New Zealand
Ministry of Business, Innovation and Employment**